#### THE RELATION BETWEEN INNOVATION AND STANDARDS





GROWING YOUR BUSINESS with innovation management standards





### ISO 56000 FAMILY OF **STANDARDS AND THEIR ADDED VALUE FOR SMES**



Why is it important to measure innovation and how can ISO 56008 help? Sorin Cohn



Benefits and challenges of SMEs implementing Ismael Arribas Hiro Nishiguchi

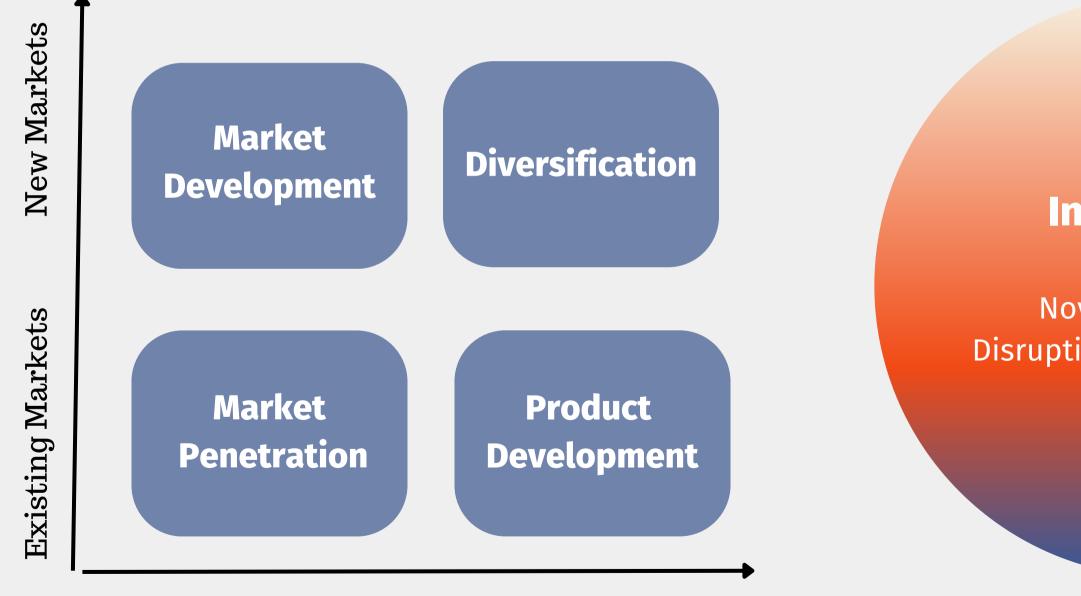
Introduction to the 56000 family of standards Isabel Caetano

### The importance of fostering a culture of innovation and the role of standards

**Belen Suarez - SBS Expert** 

# **INNOVATION & STANDARDS**

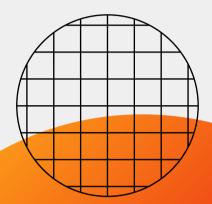




**Existing product** 

New product





#### Innovation

Novelty + Value **Disruptive vs Incremental** 

"Recognised way of doing something" Guidance vs Requirements Management vs Technical

#### **Standards**



Improve the quality of products and services,

And the ability to demonstrate quality

Increasing confidence in the business, P&S and brand



### Standards help SMEs

Bring their innovation closer to the market

The ability to cooperate and trade using a common language.



Improved ability to trade across borders and export



Improved access to the state of the art knowledge.

**Reduce Cost.** 

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Interoperability between products and services boosting the market acceptance

Improve access to and success in public procurements

Improve the ability to meet regulatory requirements and Internal Risk Management

## How to increase competitiveness?

Innovation is the only sustainable competitive advantage for SMEs.



A standardisation strategy reaps both short-term and long terms benefits and a sustainable competitive advantage from other competitors simply focused on implementing the standards that are eventually published.



## Value creation

#### **RESEARCH AND OPPORTUNITIES**

- An opportunity to <u>learn and discuss</u> ideas with others
- A unique <u>networking</u> opportunity

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- To gain recognition in the industry and among customers taking an <u>active/leading role</u>
- Ensure the final <u>standards best meets</u> market needs
- Timely access to <u>information and knowledge</u> on future standards





### **Creativity &** Learning



- Encouraging curiosity, learning, experimentation, creativity, and change.
- Challenging current assumptions
- Learning from failure
- Developing competencies to support innovation activities

### **Motivation &** Relationship



- Providing feedback and suggestions.
- Promote networking, collaboration, and participation internally/externally.
- Sharing values, beliefs and behaviours.
- Attracting and keeping people engaged.
- Build and maintain structures for multidisciplinary collaboration.

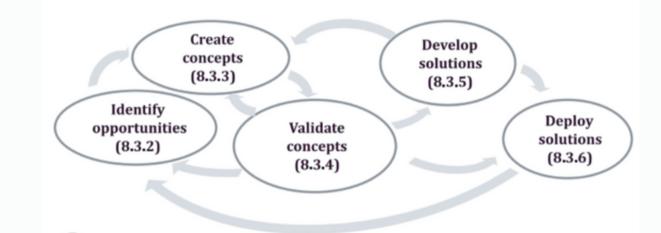
# Leadership & Entrepreneurship

- Promoting Diversity, respect, and inclusiveness.
- Balancing assumptions and evidence for analysis and decision-making processes.
- Encouraging risk-taking.
- Assessing and promoting the culture using relevant indicators.

### Market Orientation

 Collaboration to support activities to identify user needs, expectations and challenges. • Sharing of ideas, knowledge, competencies and know-how, accessing infrastructure, portfolios from users' focus.

# **IMS standards**



An interactive, non-linear and non-sequential approach



Systemic vision

Sustainable growth and value creation



#### Structurated and systematic approach





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